

ASPT Information Technology (IT) Support Proposal – Feb 2023

Background

BSA has been providing information technology support services for many years at no charge to ASPT. Rob Brandt, the BSA IT Manager, has served as IT support for several items which are listed below. We have included approximate hours he devotes annually to these tasks.

Annual IT TASKS

Server maintenance and support (performed weekly) - @ 5 hours

Annual website certification - .5 hours

User support for CiviCRM and awards portal, upgrades to CiviCRM database, web application upgrades - @ 5-10 hours

BSA would like to request a **flat fee payment of \$750** annually to provide IT support of this nature to ASPT starting in 2023.